BUILDING AN IDEAL BEHAVIORAL HEALTH CRISIS SYSTEM OF CARE FOR DUPAGE COUNTY

CRITICAL STEP | CRISIS RECOVERY CENTER

A Behavioral Health Crisis System is more than a single crisis program. It is an organized set of structures, processes, and services that are in place to meet all types of urgent and emergent behavioral health crisis needs in a defined population or community, effectively and efficiently.

A CONTINUOUS JOURNEY

DuPage County Health Department has been on a continuous journey building an infrastructure to support key components of an ideal crisis system, “someone to call, someone to respond, and somewhere to go”.

The Crisis Recovery Center completes the next critical step in this journey by ensuring individuals experiencing a behavioral health crisis have somewhere to go that is safe, medically appropriate, and always available.

WHAT IS A CRISIS RECOVERY CENTER?

Single Point of Entry
A single point of entry for individuals experiencing a mental health or substance use crisis.

Easy Access
Easily accessible location for law enforcement, emergency personnel, and families to have a timely drop off for evaluation.

Rapid Assessment and Stabilization
Needs are evaluated and individuals are treated or transitioned to an appropriate level of care within 24 hours.
BUILDING AN IDEAL BEHAVIORAL HEALTH CRISIS SYSTEM

Every person receives the right service, in the right place, every time.

Individual in Crisis → Crisis Line → Mobile Crisis Teams → Crisis Services → Post-Crisis Wraparound

- **988 Suicide & Crisis Lifeline**
  - 988
  - OR
  - (630) 627-1700

**WHY DO WE NEED A CRISIS RECOVERY CENTER?**

- Provide a single point of access for law enforcement officers, EMS, and family members to drop-off individuals experiencing a MH/SU crisis.
- Appropriately detox or transport individuals who are experiencing acute withdrawal from a substance use disorder to an ER.
- Destigmatize individuals with mental health and/or substance use disorders.
- Reduce the inappropriate utilization of hospital emergency departments by diverting individuals with mental health and/or substance use disorders.
- Provide a safe alternative to law enforcement and individuals experiencing a MH/SU crisis.
- Provide an efficient and effective use of existing resources.

**LOGISTICAL/OPERATIONAL CONSIDERATIONS**

The Crisis Recovery Center will be located at 115 County Farm Road in Wheaton on the DuPage County Health Department campus. This location is centrally located within the county and in close proximity to discharge locations (correctional center, crisis residential services, acute hospital needs).

- **Capital Investment: Estimated to be $25 Million**
  - DCHD secured $5M in funding through State capital resources by Former State Representative Deb Conroy.
  - DCHD secured $1M in federal funding through Congressman Sean Casten.
  - DCHD and DuPage County are working to identify funding to invest in Crisis services expansion.
  - DCHD is working to identify funding to support operations.
  - It is anticipated construction/renovation work could begin in 2024 with a potential opening of this facility in summer 2025.

With increased reimbursements from the State of Illinois for providing crisis behavioral health care through Medicaid, direct billing for services is estimated to account for approximately 30-50% of the revenue needed to support the expenses in addition to DCHD operating budget.

Partnership funding will be needed and ideally obtained through support from other mental health partners, including health systems, municipalities, townships, and private foundations.

dupagehealth.org

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