

# STAY SAFE DUPAGE



## STAYING SAFE DURING A HOME VISIT



**COVID-19 has changed how we work together to support you and your family.**

When you are ready, we can restart visits in your home. Here is what you can expect if we visit in person and what we can do to help keep everyone healthy.

### WHAT CAN YOU EXPECT?

#### Before your visit

##### Decide where your visit will occur:

You and your therapist/case manager will talk, and you will decide together how and where to visit.

##### This could be:

- At home
- In your community
- Virtually

**Remember: You can still decide to have a virtual visit!**

##### If your provider is visiting you in person:

- Your therapist/case manager will contact you before the visit for a health screening. They will ask if anyone in your home has recently had symptoms of COVID-19 or tested positive.
- If anyone in your home has recently had symptoms of COVID-19 or if anyone has tested positive, tell your provider right away, and you can visit virtually.
- Your therapist/case manager will conduct and report their own daily health screenings. If the provider shows any sign of illness, the visit must be conducted virtually and/or remotely or rescheduled for another time.

#### During your visit

##### Everyone should:

- Wear a cloth mask
- Let your therapist/case manager know if you or anyone participating in the visit will need a mask to be provided.
- Tell your therapist/case manager if anyone in your home is medically unable to wear a mask. Children may not be able to wear a mask, especially anyone under age 2.
- Wash hands or use hand sanitizer
- Avoid close contact
- Cover coughs and sneezes
- Limit the items you share

##### We know this is not easy, especially for children

Young children might struggle to wear a mask or avoid making close contact with their provider. That is okay! Talk to your provider about your concerns.

##### If you can, limit the number of adults who attend the visit

We love meeting your family! To keep everyone safer, however, try to limit the number of adults who attend our visit.

#### After your visit

##### Everyone should:

- Wash hands or use hand sanitizer
- Decide if you felt comfortable and want to continue in person visits

Adapted from State of Michigan