

ANSWER THE CALL



WHAT IS CONTACT TRACING?

CONTACT TRACING is a way to find and notify people who have been in close contact with someone who has COVID-19. This helps slow the spread of the virus in the community.



The person who has COVID-19 will be advised to stay home, except to get medical care, until they are no longer contagious.

Public health staff will call the person who has COVID-19 and ask for the contact information of close contacts. They will not ask for a social security number or about immigration status. All information collected is kept confidential.



Close contacts are individuals who have been **within 6 feet for 15 minutes or more** with a person with COVID-19 or have had **direct contact with fluids** from a person with COVID-19, or have had **direct physical contact** with a person with COVID-19, or have **provided care at home** to someone who is sick with COVID-19.

Next, contact tracers will call the close contacts to notify them of their exposure. Any information you share with public health workers is **CONFIDENTIAL**. This means that your personal and medical information will be kept private.



Close contacts should stay home to self-quarantine and watch for symptoms for 14 days after their last exposure.



If a close contact becomes ill or tests positive, the process starts over again as for a COVID-19 case.

They will continue working with public health staff to identify their close contacts.



If a close contact shows no symptoms for 14 days, they can return to normal activities.

If there were no close contacts, the process stops.



If an infected close contact is missed, the virus may spread to new contacts.