



## Intimate Partner Violence, Sexual Violence, and Child Abuse and Neglect Prevention/Support Resources

The COVID-19 Equity Team's Intimate Partner Violence and Child Abuse Prevention Workgroup has compiled this list of available resources for wide circulation and it will be updated as new information becomes available.

### [Intimate Partner/Domestic Violence Hotlines](#)

#### Illinois Domestic Violence Hotline

(877) TO END DV or (877) 863-6338 (Voice)

(877) 863-6339 (TTY Hours: 24/7 /365)

Languages: Website available in English, Español, Arabic, Chinese, Dutch, French, German, Italian, Portuguese, Russian. For calls, the language line can accept calls in almost any language. Last year, they had calls in Arabic, Cantonese, Creole, English, Farsi, French, Gujarati, Hindi, Japanese, Korean, Lithuanian, Mandarin, Pashtu, Persian, Polish, Portuguese, Romanian, Russian, Serbian, Tagalog, Ukrainian, Urdu, Vietnamese, and others.

Different Forms of Contact: Phone call or text message

The hotline is supported by The Network — Website includes information related to COVID-19 safety.

For the Illinois Department of Human Service's Office and Service Provider Partner Abuse Intervention Program (PAIP), [visit here](#).

#### National Domestic Violence Hotline

(800) 799-SAFE (7233)

(800) 787-3224 (TDD)

(800) 787-3224 (TTY) Chat for deaf or hard of hearing individuals

(855) 812-1001 Video for deaf callers

*Hours:* 24/7/365

*Languages:* ASL, Español, another 200+ languages not specified

*Different Forms of Contact:* Phone call, text message/chat, video call, or email (nationaldeafhotline@adwas.org) for individuals using ASL to communicate

[Visit the National Domestic Violence Hotline's website](#) for information about undocumented immigrants and their rights with regards to seeking help in a domestic violence situation.

### **CAWC 24 Hour Crisis Hotline**

(773) 278-4566

*Hours:* 24/7/365

*Languages:* English and Español

*Different Forms of Contact:* Phone call

**A Safe Place (Zion, Ill.)**

(847) 249-4450 (24-hour helpline)

(800) 600-SAFE (Toll-free helpline)

(847) 249-6557 (TTY)

Hours: 24/7/365 for hotline

Languages: English

Different Forms of Contact: Phone call, text message

**Between Friends Hotline**

(800) 603-4357

Hours: 24/7

Languages: English

Different Forms of Contact: Phone call, 48-hour response [contact form](#)

**Apna Ghar 24-Hour Crisis Line**

24-Hour Crisis Line: (773) 334-4663 or (800) 717-0757

Uptown Office: (773) 883-4663

Skokie Office: (847) 983-4099

Ashburn Office: (773) 697-3272

Text Hotline: (773) 899-1041

Hours: 24/7/365

Languages: English; not specified

Different Forms of Contact: Email ([help@apnaghar.org](mailto:help@apnaghar.org)), phone call, text message, WhatsApp

### **Mujeres' Domestic Violence 24-Hour Crisis Hotline**

(312) 738-5358

Hours: 24/7/365

Languages: English and Español

Different Forms of Contact: Phone call, email ([mail@mujereslat.org](mailto:mail@mujereslat.org))

### **Kan Win**

(773) 583-0880

Hours: 24/7/365

Languages: 24-hour hotline available in English and Korean as well as interpretive services

Different Forms of Contact: Phone call, email ([info@kanwin.org](mailto:info@kanwin.org))

## [Rape Crisis Hotlines](#)

### **Resilience – Chicago Rape Crisis Hotline**

(888) 293-2080

*Hours:* 24/7

*Languages:* English and Español

[COVID-19 Resource page](#)

### **National Sexual Assault Hotline**

(800) 656-HOPE (4673)

*Hours:* 24/7/365

*Languages:* English and Español

*Different Forms of Contact:* Phone call, [English chat](#), [Español chat](#)

### **YWCA Rape Crisis Hotline**

(888) 293-2080 (Chicago Metropolitan Area)

(630) 971-3927 (DuPage County)

(708) 748-5672 (South Suburbs)

*Hours:* 24/7

*Languages:* English

*Different Forms of Contact:* Phone call

## [Child Abuse/Neglect Hotlines](#)

Illinois Department of Children and Family Services

(800) 25-ABUSE or (800) 252-2873 (calls are confidential)

(800) 358-5117 (TTY)

[Online report](#)

*Hours:* 24/7

*Languages:* Not specified

*Different Forms of Contact:* Online report, phone call, text message

**Screening, Assessment, and Support Services** (Caregivers can call this number if their child is experiencing a mental health crisis)

(800) 345-9049

*Hours:* 24/7/365

*Languages:* English (unsure about others)

*Direct forms of contact:* Phone call