“The Excitement is Building” and the Community Center is scheduled to open in fall of 2015.
It is my pleasure to share the DuPage County Health Department’s 2014 Annual Report with our community. It was an amazing year filled with many accomplishments that support our mission to provide high quality public health services to the residents of DuPage County.

The theme of the 2014 Annual Report is based on the agency’s commitment to the triple aim - better care, better health outcomes, and maximizing resources. The Annual Report demonstrates a return on investment for County residents and the importance we place on improving the lives of those we serve.

Throughout 2014, we partnered with community organizations who shared our vision of improving health and wellness. For example, through the DuPage Narcan Program, the Health Department partnered with elected officials, police, fire and other community organizations to train more than 2,000 officers on how to use Narcan, a nasal inhalant which reverses deadly heroin overdoses. Because of this powerful collaboration, 32 lives were saved. We also participated in Impact DuPage, working with partners to identify the needs of our residents, and will continue to collaborate as strategies are developed to meet these needs.

History was made at the Health Department during the latter part of 2014 when we broke ground for construction of the Community Center, adjacent to our Central Office in Wheaton. This building signals the new direction of healthcare at the Health Department, allowing us to expand public health services and really embrace integrated care opportunities, including wellness and recovery for all County residents. Community Center construction is expected to be complete in the fall of 2015.

The Board of Health is proud of the accomplishments of 2014, but we are not the only ones who recognized the Health Department’s commitment to quality. The Public Health Accreditation Board awarded national public health department accreditation to the Health Department in 2014. This designation adds our organization to an elite cohort of public health departments in the nation. In addition, the Joint Commission awarded our Behavioral Health Services Unit accreditation for three more years following an extensive review and on-site visit.

The lessons we have learned over the past year serve as a foundation that will strengthen the Health Department’s ability to thrive in the new healthcare environment. In the coming year, the Health Department will continue to accelerate its efforts in the areas of standardization, integration, and innovation.

Please join the Board of Health and Health Department Staff in celebrating 2014 as a year of great accomplishments that will lead to even greater health outcomes in the future.

LINDA KURZAWA
President
DuPage County Board of Health
A rigorous, two-year process culminated in 2014 when the Health Department was awarded national accreditation by the Public Health Accreditation Board (PHAB). It was a crowning achievement signifying that we are among an elite group of Health Departments that meet or exceed national standards for the highest quality of public health services, leadership, value and accountability.

The Health Department is one of the first among 3,000 health departments nationwide to receive this recognition. The path to accreditation included a multi-faceted, peer-review process to ensure the Health Department meets quality standards and measures. A two-day site visit included interviews with the Board of Health, community partners and Health Department staff.

CONTINUED ON NEXT PAGE
SPEcial ChILdren; sPEcial Care

Among the many programs providing better care for DuPage County residents was the “Ready, Set, Smile” initiative, which expanded the dental community’s capacity to treat children with special health care needs. “Ready, Set, Smile” allowed the Health Department to partner with Delta Dental, with funding support from the Illinois Children’s Healthcare Foundation, to educate oral health professionals about strategies, best practices and interventions for treating children with special health care needs.

Four educational seminars and six clinical training sessions educated more than 300 dental health professionals about this form of specialized care. Participants included dentists, dental hygienists, dental assistants and dental students. Following an introduction that covered treatment, equipment and supplies, each professional was assigned to a treatment room with a schedule of children who required dental treatment. Nearly 100 children with special needs received more than 200 dental procedures. As a result of this initiative, we have strengthened a network of dentists well-equipped to care for children with special health care needs.

REstaURNt inSpeCtioNs EaSIer to finD

Many residents are interested in finding out how their favorite restaurants fared when inspected by the Health Department. To make that information more readily available, the Health Department launched a new feature on its website in 2014 that allows residents to quickly and easily find inspection reports for restaurants, swimming pools, and spa facilities.

Inspection reports have long been subject to public disclosure under the Illinois Freedom of Information Act (FOIA), but this new feature makes it much easier to obtain them. DuPage County food, pool and spa facility owners and operators also benefit since this online feature makes it simpler for them to get copies of their inspections.

Delivering Integrated Care

In 2014, organizational changes were made to align personnel functions with the integrated care vision. The Assistant Director of Intake and Navigation position was created to ensure that the highest level of customer service is maintained throughout the intake process, a client’s first point of contact with the agency. Additionally, the Integrated Systems Manager position was created at two Public Health Centers to apply a client-centered approach to service delivery by helping staff from different programs work together and support optimal care coordination for every client.

One new tool being used to support care coordination is a general health assessment, which helps us identify unmet needs and link clients to other services that we offer. For example, uninsured clients are paired with Client Benefit Specialists, who can help people enroll in benefits, providing our clients with greater access to services. Another example takes place in Family Health, where all pregnant and postnatal women are screened for depression and provided support services, and immediately linked with Behavioral Health Services, if warranted.

Mental Health First Aid

The Health Department has made it a priority to train our staff in Mental Health First Aid and we are now providing this training to local organizations. Through this training, adults and youth learn how to identify and assist people who are showing signs of mental illness or those who may be suffering an emotional crisis. Mental Health First Aid is an international, evidence-based program. Studies show that in addition to equipping individuals to appropriately respond to individuals experiencing emotional distress, Mental Health First Aid also reduces the stigma of mental illness.

The Health Department has two certified trainers on staff and our goal is to build community capacity to compassionately respond to people with a mental illness or those in crisis. For example, in 2014, we partnered with the Burlington Northern Santa Fe Railroad and provided a Mental Health First Aid training to staff who work in railroad stations and interact with commuters on a daily basis. This training includes suicide assessment, non-judgmental listening, reassurance, and tips to help individuals seek professional help or develop self-help coping mechanisms.

LifeLine Follow-Up Services Expanded

Over the past year, our Crisis Center expanded follow-up services for clients experiencing suicidal thoughts by strengthening linkages with our hospital partners. Since 2012, the Crisis Center has been a member of the Lifeline Suicide Prevention Program, making us part of a network of centers across the country offering 24-hour confidential suicide prevention assistance for callers in distress. A three-year grant received in 2013 allows us to further enhance and expand Lifeline services in DuPage County by increasing the number of suicidal persons receiving follow-up support. Our initial partners for this project included Central DuPage Hospital and Glen Oaks Hospital, and in September 2014 we expanded to Elmhurst Memorial Hospital. This expansion allows us to provide more clients with the treatment they need and lower their risk of suicide. In 2014, 160 clients were served, with referrals from hospital partners, the Lifeline, and other DCHD programs.
It was an historic day on August 14, 2014, when ground was broken by the Board of Health, elected officials and Health Department leadership for the Community Center. This building signals a new direction of healthcare at the Health Department that will allow us to expand public health services to provide and really embrace integrated care opportunities, including wellness and recovery for all DuPage County residents.

The Community Center will offer a comprehensive approach to wellness that includes support, socialization and recreation, not just for clients in Behavioral Health Services, but all Health Department clients. We will be transitioning our 24-hour Crisis Services and respite beds to the Community Center, as well as psychosocial rehabilitation programs from the Transitional Services Center.

CONTINUED ON NEXT PAGE
HELPING PEOPLE FIND AFFORDABLE INSURANCE

The Health Department’s Enroll DuPage initiative utilized Navigators, In-Person Counselors (IPC) and a team of Affordable Care Act (ACA) Ambassadors to inform and enroll residents during the first open enrollment period that ended on March 31, 2014. An Enroll DuPage website was developed and a call center was used to help residents schedule free, in-person appointments to learn about the ACA and then enroll in health coverage. Partnerships with libraries, universities and business organizations were created to host enrollment events, and sub-grants were given to 13 community partners to assist with the effort.

Between January and June 2014, 7,591 individuals received enrollment assistance through Enroll DuPage In-Person Counselors alone, and 248,047 people received information about the ACA. The call center received more than 16,000 calls during that time, in addition to conducting 9,875 follow-up calls to ensure residents who needed enrollment assistance were able to make an appointment.

The Health Department received federal and state grants to continue both the Navigator and IPC programs for 2014-2015. The second open enrollment period began on November 15, 2014, with our staff assisting hundreds of DuPage County residents. We provided information and scheduled appointments in both English and Spanish. More than 300 organizations were contacted to help spread the word about enrollment assistance through Enroll DuPage. We also hosted a Small Business Health Insurance Forum to help small business owners understand health insurance options available for their employees.

AN ‘ENGAGING’ APPROACH WITH HOSPITALS

The Health Department has always placed a high value on collaborating with community partners to advance healthcare and wellness for county residents and 2014 was no exception. The Engage DuPage program, which connects uninsured hospital patients to health coverage and other community resources, continued to move forward toward better health during 2014. Engage DuPage was extended at Cadence Health-Central DuPage Hospital (CDH) beyond the original 12-month demonstration project period that ended on July 31. The program earned an expanded contract with Cadence Health to include services for admitted hospital patients at CDH as well as emergency department (ED) patients, effective January 1, 2015. Between August 2013 and June 2014, 491 benefit applications were completed and 115 clients were connected to a primary care provider. By linking these vulnerable patients to benefits and a provider, the program not only seeks to improve patients’ health, but also provides a return on investment for the hospital in the form of increased Medicaid reimbursements.

Beginning October 1, 2014, Engage DuPage also began offering services to ED patients at Advocate Good Samaritan Hospital. Engage DuPage exemplifies a unique relationship with public and private healthcare providers to support patient access to long-term healthcare coverage options and primary care. Moving forward, the program will focus primarily on developing the CDH inpatient expansion and enhancing the performance of the existing ED model at both partner hospitals.

DUPage County a Great Place to Live

There is no better acknowledgement of better health outcomes than to be recognized on a national level for being one of the healthiest counties out of 3,143 counties in the United States. DuPage County has maintained this distinction for each of the past three years; however, we do not take this status for granted. The Health Department places a high value on collaborating with partners to identify health needs and then developing innovative and effective programs that ensure a safety net is in place to keep our residents healthy. It is this strong collaboration and trust among partners that has made positive change possible.

Mycare Clients Show Improvement

The MYCARE initiative in Behavioral Health Services (BHS) is already showing important signs of producing better health results among participants. MYCARE was launched to assist clients who suffer from serious mental illnesses by enrolling them in integrated care programs that combine our mental health services with primary healthcare services. The project has led the way to integrating public health and behavioral health services and improving care coordination for clients. For example, we now offer smoking cessation, nutrition education, weight management and oral healthcare to BHS clients.

MYCARE has shown a strong linkage between services provided and a reduction in the number of emergency department visits (ED) and hospitalizations for participants. Baseline data from 211 participants showed that in the 30 days prior to enrolling into the MYCARE program, clients received a combined 153 days of mental health care in a hospital setting and a total of 15 ED visits for behavioral health issues. At the six month review, there were 13 days of mental health care in a hospital setting and a total of five ED visits reported. Outcome data is already showing decreases in the amount of emergency department visits and the amount of behavioral health care needed by participants. In addition, health indicators such as waist size and blood pressure, are also improving.

Teaching Healthy Habits to Children

Better health begins early in life by teaching young people about healthy behaviors and our Health Educators are in the field every day doing just that. Our Health Educators provide free programming within DuPage County preschools, elementary, middle, and high schools. Children are encouraged to develop healthy behaviors early in their lives when they form habits that are likely to continue later in life.

In 2014, we presented health education programs to approximately 11,000 school aged children during 2014. We taught children about healthy eating, getting more physical activity, good hygiene, making good choices regarding their health and much more.
Maximizing resources by partnering with community organizations results in collective success that surpasses what any one organization can achieve on its own. In 2014, the Health Department joined community partners to identify DuPage County needs as part of Impact DuPage. This initiative has attracted diverse partners with a mission of harnessing a collective impact approach to influence community change in the midst of healthcare reform, state and federal fiscal crises and an increased demand for services.

Impact DuPage is committed to creating a common understanding of community needs, gaps and priorities that will advance the well-being of the DuPage County community. This will be accomplished by a coordinated approach to ongoing community needs assessment that will result in data-driven solutions to address county priorities, align resources and improve population-level outcomes.

The goal of Impact DuPage is to “Drive DuPage Forward” by developing a shared plan of action to improve the health of our county.
PROTECTING FIRST RESPONDERS AND RESIDENTS

An outbreak of Ebola in West Africa during 2014 gave the Health Department an opportunity to maximize resources by collaborating with our public safety partners, including police, fire, emergency medical services, and 911 dispatch centers.

The Health Department monitored Ebola cases in Africa and the United States and made preparations in the event that Ebola cases were reported in DuPage County. Key to these preparations was the formation of a Public Safety Preparedness Task Force that was spearheaded by the Health Department to share information, coordinate public messages, assess readiness and address gaps related to handling Ebola cases.

Since this was a public health event, the Health Department served as lead agency, along with representatives from the DuPage County Fire Chiefs Association, the DuPage County Police Chiefs Association, the DuPage County Office of Homeland Security and Emergency Management, 911 Centers and hospital emergency medical services representatives.

The mission of the task force was simple: “Protect our Community. Protect our First Responders.” Fortunately, no Ebola cases were reported, and the task force stands ready to respond to other public health threats.

Active monitoring of low-risk individuals arriving in DuPage County from Africa for signs and symptoms of Ebola also provided an opportunity to offer integrated care by identifying individuals who were uninsured and planned to remain in DuPage County on a long-term basis. These individuals were connected with Health Department staff who helped them obtain health insurance.

TONS OF UNWANTED DRUGS COLLECTED

One of the ongoing success stories at the Health Department is the growing popularity among residents of our RxBOX initiative, which is a free service offered in partnership with a dozen municipal and county law enforcement agencies. RxBOX has set up 12 collection boxes in police stations where residents can drop off unwanted medications from their home medicine cabinets.

This reduces the amount of medications flushed down the drain or placed in the garbage, as well as reducing the availability of drugs to teenagers in county homes.

Launched in 2009, RxBOX has collected 25 tons of unwanted medications. Late in 2014, we gathered 3,400 pounds in a single collection, which was the largest single collection to date.

ONE BILL, ONCE A YEAR

To maximize staff time and resources, Environmental Health Services converted to an annualized food permit billing system in 2014. In the past, food permits expired throughout the year, resulting in renewal invoices sent out on a monthly basis. This procedure was replaced in 2014 with a more efficient annual process which reduced the amount of staff time required. Annual billing also creates an easy-to-understand system for our clients.

SUPPORTING CLIENTS IN NEED

The care and support of all of our clients is always a primary consideration on a day-to-day basis. We strive to assist all clients in every situation, while also assuring the safety and security of all Health Department clients and staff. In order to better address these needs, we developed the Behavioral Response Team in late 2014. This program was piloted at the Southeast Public Health Center and is comprised of a team of Behavioral Health Services staff trained to respond to urgent situations of clients in crisis. This coordinated approach allows us to provide better care by efficiently using our on-site resources. Behavioral Response Teams will be implemented at all public health centers by Spring of 2015.

OPERATION BASKET BRIGADE

Operation Basket Brigade, a Health Department training exercise for emergency response operations, assembled more than 200 Thanksgiving food baskets in November 2014 for DuPage County families in need on Thanksgiving. Following assembly at the Wheaton Veterans of Foreign Wars, the baskets were delivered to veterans, as well as individuals identified by DuPage County Townships. Contents of the baskets were donated by Health Department staff, corporate sponsors and community members.

BATTING A DEADLY EPIDEMIC

The success that results from collaborating with community partners is evident in the DuPage Narcan Program (DNP). In its first year of existence, DNP saved 32 lives through the use of naloxone (Narcan), an inhalant product that is administered to quickly reverse the effects of heroin overdoses, which were on the rise in DuPage County in 2013.

The Health Department serves as the Program Director and Healthcare Professional for the DNP. More importantly, the project has been successful because of the powerful collaboration with DuPage County elected officials, including DuPage County Board Chairman Dan Cronin, County Coroner Dr. Richard Jorgensen, State’s Attorney Bob Berlin and Sheriff John Zaruba.

Instrumental to the success of the DNP has been the willingness of law enforcement officers to get trained and carry-out this mission on the street. More than 2,000 officers representing 33 communities were trained to use naloxone by the end of 2014. The DNP was the first county program in Illinois to get program status from the Illinois Department of Human Services, Division of Alcoholism and Substance Abuse. DNP leaders have been called upon many times by programs from throughout the United States to explain how DuPage County was able to work together successfully and save lives.

A lot has been accomplished in just one year, but DNP is not slowing. Training is expanding and private donations have been received that will sustain DNP into the future.
### COMMUNITY HEALTH SERVICES

**CLINICS**
- Seasonal Flu Vaccine Program
- Opportunistic Infection Clinic

**TRAVEL CLINIC**
- Individuals Served: 1,416
- Childhood Immunization Clinic: 2,956
- Childhood Immunizations Provided: 7,157

**TUBERCULOSIS CLINIC**
- Clinic Visits: 3,024
- New Cases (Category I): 33
- Cases Managed in DuPage but Counted Elsewhere: 0
- Latent TB Infections: 191
- DOT Field Visits: 2,567
- Quantiferon Gold Blood Tests: 331

**SEXUALLY TRANSMITTED DISEASE CLINIC**
- Individuals Served: 1,124
- Visits: 1,353
- Gonorrhea Cases Treated in Clinic: 17
- Chlamydia Cases Treated in Clinic: 69

**ADVERSE PREGNANCY OUTCOMES REPORTING SYSTEM (APORS)**
- Infants Served: 490
- Infants Discharged Alive: 524

**NURSE-FAMILY PARTNERSHIP**
- Babies Born in Program Partnerships: 54
- Home Visits: 1,840

**WOMEN, INFANTS, AND CHILDREN (WIC) PROGRAM**
- Total number of Women, Infants, and Children Participating in WIC Program: 25,395
- Individuals Served: 42,759
- Education Sessions: 17,549

**SCHOOL HEALTH PROGRAM**
- General Public Health in Schools for Children: 234
- Childcare Centers Enrolled: 66
- Childcare and School Visits: 796
- Car Seats Distributed: 0

**VISION AND HEARING PROGRAM**
- (2013-2014 School Year)
  - Vision Screening Tests: 25,453
  - Hearing Screening Tests: 38,956
  - Referrals for Eye/Ear Examinations: 1,923
  - Children Screened and Found to Have Abnormal Eye/Ear Diagnosis: 1,227

### DENTAL HEALTH
- Smile Squad Client Visits: 2,558
- Enrolled in Low Cost Referral Program: 363
- Children Served: 8,853
- Dental Sealant Procedures: 30,445
- Urgent Care Dental Clinic, Client Visits: 3,626
- Urgent Care Clinic Procedures: 5,999
- Procedures on Children: 33,241

### HEALTHY FAMILIES PROGRAM
- Eligibility Screens Completed: 630
- Home Visits: 1,364
- Office Visits: 44,871
- Individuals Served: 9,737

### ADULT HEALTH PROMOTION PROGRAMS
- Breast & Cervical Cancer Screening Services
  - Case Management Services: 1,144
  - Illinois WiseWoman Screening: 0
  - IL WiseWoman Intervention Participants: 281
- Women’s Health Presentations: 6
- Total Screenings: Breast, Mammogram, Pap, Pap: 2,722
- Precancerous Breast and Cervical Cancers Diagnosed: 24

### HIV/STD PROGRAM
- HIV Screenings: 1,164

**HEALTH PROMOTIONS**

<table>
<thead>
<tr>
<th>Total School Presentations</th>
<th>Total Students</th>
</tr>
</thead>
<tbody>
<tr>
<td>434</td>
<td>10,699</td>
</tr>
</tbody>
</table>

**Elementary**
- Life Skills: 518
- Tobacco Prevention: 241
- Growth and Development: 50
- Hygiene: 2,074
- Nutrition and Physical Activity: 1,631

**Middle**
- Life Skills: 1,115
- Tobacco Prevention: 313
- Growth and Development: 477
- Nutrition and Physical Activity: 858
- Drug Prevention: 164

**High School**
- Life Skills: 1,120
- Nutrition and Physical Activity: 494
- Growth and Development: 1,448
- Drug Prevention: 126

**VITAL RECORDS**
- Estimates of live births: 13,234
- Estimates of Deaths: 6,524
- Estimate of Infant Deaths: 62

**BETTER BIRTH OUTCOMES (GREAT START)**
- Individuals served: 157
- Home Visits: 386

### COMMUNICABLE DISEASE EPIDEMIOLOGY

**CASES OF REPORTABLE DISEASES**

<table>
<thead>
<tr>
<th>Disease Type</th>
<th>Cases (2013-2014)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Chickenpox (varicella)</td>
<td>74</td>
</tr>
<tr>
<td>Diphtheria</td>
<td>0</td>
</tr>
<tr>
<td>Haemophilus influenzae, invasive</td>
<td>4</td>
</tr>
<tr>
<td>Hepatitis A</td>
<td>0</td>
</tr>
<tr>
<td>Hepatitis B</td>
<td>5</td>
</tr>
<tr>
<td>Hepatitis B (carrier)</td>
<td>107</td>
</tr>
<tr>
<td>Influenza, age &lt; 18 yrs old</td>
<td>0</td>
</tr>
<tr>
<td>Influenza, ICU admissions</td>
<td>138</td>
</tr>
<tr>
<td>Masas (rubella)</td>
<td>0</td>
</tr>
<tr>
<td>Mumps</td>
<td>1</td>
</tr>
<tr>
<td>Naisalia meningitis, (invasive)</td>
<td>0</td>
</tr>
<tr>
<td>Pertussis (whooping cough)</td>
<td>21</td>
</tr>
<tr>
<td>Poliomyelitis</td>
<td>0</td>
</tr>
<tr>
<td>Rubella</td>
<td>0</td>
</tr>
<tr>
<td>Streptococcus pneumoniae, invasive disease, in those &lt; 5 yrs</td>
<td>3</td>
</tr>
<tr>
<td>Tetanus</td>
<td>0</td>
</tr>
</tbody>
</table>

**OTHER COMMUNICABLE DISEASES**

<table>
<thead>
<tr>
<th>Disease Type</th>
<th>Cases (2013-2014)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Anaplasmosis</td>
<td>3</td>
</tr>
<tr>
<td>Anthrax</td>
<td>0</td>
</tr>
<tr>
<td>Botulism, foodborne</td>
<td>0</td>
</tr>
<tr>
<td>Botulism, other</td>
<td>0</td>
</tr>
<tr>
<td>Brucellosis</td>
<td>0</td>
</tr>
<tr>
<td>California encephalitis</td>
<td>0</td>
</tr>
<tr>
<td>Cholera</td>
<td>0</td>
</tr>
<tr>
<td>Cryptococcal meningitis</td>
<td>2</td>
</tr>
<tr>
<td>Cystic fibrosis</td>
<td>2</td>
</tr>
<tr>
<td>Cyclosporiasis</td>
<td>0</td>
</tr>
<tr>
<td>Dengue fever</td>
<td>1</td>
</tr>
<tr>
<td>Echocardiography</td>
<td>1</td>
</tr>
<tr>
<td>Enteric C. coli infections</td>
<td>0</td>
</tr>
<tr>
<td>Gonorheos</td>
<td>17</td>
</tr>
<tr>
<td>Gramanopenia</td>
<td>0</td>
</tr>
<tr>
<td>Hantavirus pulmonary syndrome</td>
<td>0</td>
</tr>
<tr>
<td>Hemolytic uremic syndrome</td>
<td>0</td>
</tr>
<tr>
<td>Hepatitis C (cases &amp; carriers)</td>
<td>204</td>
</tr>
<tr>
<td>Hepatitis D</td>
<td>0</td>
</tr>
<tr>
<td>Herpilomiasm</td>
<td>6</td>
</tr>
<tr>
<td>Influenza A, novel virus</td>
<td>0</td>
</tr>
</tbody>
</table>

**HEALTH PROMOTIONS**

Total School Presentations
- Total Students: 10,699

Elementary
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- Tobacco Prevention: 241
- Growth and Development: 50
- Hygiene: 2,074
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### STDs, HIV AND AIDS

<table>
<thead>
<tr>
<th>Disease Type</th>
<th>Cases (2013-2014)</th>
</tr>
</thead>
<tbody>
<tr>
<td>AIDS</td>
<td>15</td>
</tr>
<tr>
<td>Chancroid</td>
<td>0</td>
</tr>
<tr>
<td>Chlamydia</td>
<td>1,889</td>
</tr>
<tr>
<td>Gonorrhea</td>
<td>192</td>
</tr>
<tr>
<td>HIV Infection</td>
<td>29</td>
</tr>
<tr>
<td>Syphilis</td>
<td>35</td>
</tr>
</tbody>
</table>

1 Provisional cases as of 1/28/2013, based on date of onset
2 Listed in CD Rule and Regulations under “Rhabdomyolysis”
3 Listed in CD Rule and Regulations under “Antiviral Infections”
4 Listed in CD Rule and Regulations under “Viral Infections”
5 Listed in CD Rule and Regulations under “Streptococcal infections, group A invasive diseases”
6 See or more laboratory-confirmed cases of community spread MRSA infection during a 14 day period
7 Includes streptococcal toxic shock syndrome and necrotizing fasciitis
8 Due to Staphylococcus aureus
9 HIV/AIDS data are provided quarterly by IDPH and are provisional, based on date of diagnosis
10 Cases are provisional based on test date per local health department investigation
## Environmental Health Services

**Food**
- Food and Beverage Establishments: 3,526
- Mobile Vendors Under Inspection: 87
- Temporary Food Operations: 1,297
- Plans for Construction of Food Handling Establishments: 251
- Food Complaints Investigated: 2,360
- Foodborne Illness Investigations: 100
- Food Worker Training Program Sessions: 332
- Food Workers Trained: 1,089
- Inspections and Consultations: 9,453

**West Nile Virus Program**
- Gravid Traps Monitored: 37
- Tests Run: 525
- Mosquitoes Tested: 16,980

**Complaints**
- Community Complaints Received and Investigated: 424

**POOLS, SPAS, TANNING, AND BODY ART PROGRAMS**
- Public Swimming Pools and Spas: 707
- Pool and Spa Inspections: 1,836
- Tanning Facilities: 48
- Tanning Facility Inspections: 48
- Body Art Facilities: 30
- Body Art Facility Inspections: 19

**Institutional Inspections**
- Day Care Centers Under Inspection: 176
- Indoor Air Quality Complaint Investigations: 0

**Water Supply**
- Abandoned Wells Sealed: 116
- Abandoned Well Complaint Investigations: 11
- Permits Issued for Private Water Supplies: 58
- Water Tests Conducted: 3,592
- Non-Community Water Systems Under Inspection and Sampling: 166

**Sewage Disposal**
- Permits Issued for Private Sewage Disposal Facilities: 77
- Permits Issued for Public Sewage Disposal Systems with Surface Discharge: 241
- Inspections Completed: 204

**Private Water & Sewage Disposal Surveys**
- Surveys Conducted: 33

## Behavioral Health Services

**Crisis Services**
- Crisis Residential Nights of Care: 2,213
- Crisis Residential Clients Served: 218
- Client Service Hours: 25,540
- Child Crisis Evaluations: 537
- Total Crisis Services: 54,675

**Residential Program**
- Residential Nights of Care: 57,340
- Residential Clients Served: 231
- Residential Client Service Hours: 21,065

**Outpatient Services**
- Engagement Specialists Services: 3,690
- Clients Served: 2,341
- Children and Adolescent Clinical Services: 2,135
- Clients Service Hours: 22,885
- Assertive Community Treatment: 33,998
- Clients Served: 90
- Mentally Ill/Substance Abuse Services: 73
- Clients Service Hours: 772
- Probation Partnership Services & Micap: 222
- Client Service Hours: 2,530
- Psychiatric Services: 4,703
- Clients Service Hours: 9,458
- Psychiatric Visits: 23,857
- Psychosocial Rehabilitation Program: 17,257
- Hours of Skill Training: 222
- Clients Served: 12,639

## Revenue and Expenditures

**Revenue**
- Fees: $4,661,713
- Third Party Billing: $6,681,451
- Grants: $14,829,888
- County Funding Sources: $17,960,954
- Miscellaneous Revenue: $372,699
- Total Revenue: $44,506,705

**Expenditures**
- Personnel: $32,793,059
- Commodities: $1,457,340
- Contractual: $5,863,528
- Utilities: $779,834
- Capital: $30,842
- Total Expenditures (Operations): $40,924,601
- Total Expenditures: $3,645,810
- Total Expenditures: $43,570,411
- Revenue Over/Under Expenditures: $936,294
All DuPage County Health Department locations and programs can be reached by phoning 630-682-7400

CENTRAL PUBLIC HEALTH CENTER
111 N. County Farm Road
Wheaton, IL 60187

EAST PUBLIC HEALTH CENTER
1111 E. Jackson Street
Lombard, IL 60148

NORTH PUBLIC HEALTH CENTER
1111 W. Lake Street
Addison, IL 60101

SOUTHEAST PUBLIC HEALTH CENTER
422 N. Cass Avenue
Westmont, IL 60559

TRANSITIONAL SERVICES MENTAL HEALTH CENTER
422 N. Prospect Street
Wheaton, IL 60187

ACCESS AND CRISIS MENTAL HEALTH CENTER
440 S. Finley Road
Lombard, IL 60148

WEST CHICAGO HEALTH AND EDUCATION CENTER
245 W. Roosevelt Road
Building 14, Unit 148
West Chicago, IL 60185