Letter to DuPage County residents,

The year 2009 was both challenging and rewarding for the DuPage County Health Department.

The arrival of the novel H1N1 flu virus in the United States in the spring of 2009 gave the health department the opportunity to put into practice the pandemic flu planning and staff training that we began in 2006. The goal was utilizing community education and prevention messages to contain H1N1 as much as possible. That worked well in DuPage County schools. We also wanted to maintain health department services so we used outside resources to assist with H1N1 vaccine distribution and separate this outbreak from our daily responsibility of providing services.

H1N1 vaccine was distributed by the health department to 100,000 residents—mostly children and others most at risk from H1N1—in the fall of 2009. It was truly a unique flu season.

The past year has also been extremely rewarding. Early in the spring of 2009, the health department scored a 100 percent score on the federal audit that measures preparedness for public health emergencies. The health department was among only three counties in the United States to receive a score of 100 percent.

It was also announced just recently that DuPage County is one of the healthiest counties in Illinois in rankings developed by the Robert Wood Johnson Foundation in collaboration with the University of Wisconsin. DuPage County ranked No. 2 in health outcomes and No. 1 in health factors. The County Health Rankings show it does matter where people live in relationship to their health.

The health department provides daily services that benefit all DuPage County residents, including health education, food safety programs and surveillance of communicable disease, among many others.

This Annual Report provides a snapshot of statistical data and highlights covering 2009. Together, we can continue to keep DuPage County residents healthy and protected. Together, we strive to keep DuPage County among the healthiest in Illinois.

Linda Kurzawa, President, Board of Health
DuPage County Health Department
DuPage County Board Member District 6
FORWARD INITIATIVE FINDS DUPAGE OBESITY RATES COMPARABLE TO STATE, NATION

FORWARD is the new leadership initiative for DuPage County to reverse the trend of childhood and adult obesity. One of the initial goals is to collect data and research to identify the magnitude of the problem in order to work with the residents and leaders of DuPage County to develop policy, system and environmental changes to support healthy eating and active living.

FORWARD will share and improve access to strategies that have been effective to reverse the trend and assist residents in achieving healthier weight and living healthier lifestyles. FORWARD (Fighting Obesity Reaching health Weight Among Residents of DuPage) collected and analyzed existing data to identify the obesity issue locally. A Snapshot of local information was compiled in partnership with FORWARD Coalition members and supporting organizations as a place to begin to identify obesity rates and ultimately inform this initiative as FORWARD addresses this problem.

THE DATA SNAPSHOT REVEALED:

- Obesity rates in DuPage County are comparable to state and national averages. In some communities, obesity rates appear to be significantly higher.

- The adult overweight and obesity rate for DuPage County is 56 percent.

- For youths, the overweight and obesity rate is 33 percent. This rate is based on data collected from DuPage County school nurses and Illinois school physical examinations.

Obesity has reached epidemic proportions. According to health experts nationwide, rates have more than doubled since the 1970s. We now have better clarity regarding predictors for obesity in children. Family history or genetic makeup, socioeconomic status and children living in poverty are all risk factors to obesity and overweight.

OBESITY IS COSTLY:

- The complications and consequences of obesity are widespread. Recent estimates of the medical costs of obesity for the United States are an astounding $147 billion.

- Many expenses are due to chronic health conditions that are a result of the complications of obesity, such as heart disease, stroke, diabetes, high blood pressure, certain cancers, arthritis and others.

FORWARD will tackle the challenge locally in DuPage County to help contribute to the solution nationally. To date, more than 150 community members or organizations have joined the coalition and have committed to developing innovative strategies to make DuPage County the healthiest County in the nation.

FORWARD held a kickoff event that attracted thousands at Whole Foods Market in Wheaton and included an appearance by Jerry and Estella Hayes from Season 7 of NBC’s “Biggest Loser” show, as well the announcement of the first group of Student Health Champions who will help spread the word about FORWARD among their peers and serve as role models for the FORWARD initiative.

"The adult overweight and obesity rate for DuPage County is 56 percent. For youths, the rate is an average of 33 percent."
Shocking the heart (called rapid defibrillation) when someone experiences sudden cardiac arrest (SCA) can produce astonishing results. Up to 90 percent of persons experiencing SCA can be saved if a bystander starts cardiopulmonary resuscitation (CPR) and uses an automated external defibrillator (AED) to deliver a life-saving shock within the first few minutes of an attack.

- Each year more than 325,000 persons die from SCA in the United States. SCA is not a heart attack; it is the abrupt cessation of the heart’s pumping ability, with the victim becoming breathless, pulseless and unconscious almost immediately.

- Each year more than 21,900 persons die from SCA in Illinois. SCA is the leading cause of death in DuPage County.

- If defibrillation is available in the first 60 seconds of an arrest, the chance of survival approaches 90 percent. For every minute that passes without defibrillation, the victim’s chance of survival decreases by 10 percent. After as few as 10 minutes, very few resuscitation attempts are successful. While CPR “buys time,” it generally is not enough.

The DuPage County Health Department, in conjunction with the Midwest Heart Foundation in Naperville and other county organizations, including emergency medical services, fire departments and the DuPage County Coroner launched the Start The Heart initiative in 2009.

DuPage County government employees were selected to pilot Start The Heart training in CPR and AED. Within months, more than 500 county government workers received CPR/AED training that will ultimately result in a decrease in the number of deaths caused by SCA.

- That’s an increase of 76.5 percent more than the number of DuPage County government employees who were previously trained in CPR/AED.

AEDs are not widely available and people are unfamiliar with how to use them, but Start The Heart aims to change that. The collaborative vision is a public action campaign, measuring outcomes and saving lives.

“Up to 90 percent of persons experiencing SCA can be saved if a bystander starts CPR and uses an AED to deliver a life-saving shock”
The RxBOX initiative, launched in 2009, collaborated with 11 municipal police departments and the DuPage County Sheriff to safely and securely collect expired or unused medications, which are a risk to families, the community and our environment.

- RxBOX is one solution to the following problems:
  - Between 30 percent and 80 percent of patients do not finish commonly prescribed medicines such as pain medications, antibiotics and beta blockers.
  - Unused medications disposed in the trash risk accidental poisoning by children and pets. Flushed down the toilet they may accumulate in surface and ground water.
  - Accidental poisoning is second only to motor vehicle accidents as a leading cause of accidental death in the United States. All age groups are impacted by accidental poisoning.
  - One in five teens has abused a prescription pain medication. One in 10 teens has abused cough medication.
  - Current disposal practices result in environmental contamination. Organic wastewater constituents, including medicines, were found in 80 percent of 139 streams sampled in 30 states. Low levels of pharmaceuticals were found recently in the drinking water of 24 United States cities.

During 2009 and early 2010, RxBOX collected nearly 2,800 pounds of containers filled with bottles of medications, inhalers and thermometers. RxBOX is safe, secure, convenient, cost-effective and environmentally-safe. This responsible disposal system only uses police stations which legally handle controlled substances and are secure drop-off and storage locations. This helps keeps narcotics off of the streets.

County residents may drop unwanted medications into collection boxes at any participating police station.

RxBOX collected medications in Addison, Bloomingdale, Burr Ridge, Carol Stream, DuPage County Sheriff’s office, Glendale Heights, Lemont, Lisle, Oak Brook, Schaumburg, Wheaton and Wood Dale.

The medications are safely incinerated in cooperation with the Illinois Environmental Protection Agency using state-of-the-art technology.

“RxBOX collected nearly 2,800 pounds of containers filled with bottles of medications, inhalers and thermometers.”

POUNDS OF MEDICATION, INHALERS AND THERMOMETERS COLLECTED

| 0 lbs. | 3,000 lbs. | 2,800 lbs. |
COUNTY PUBLIC HEALTH PARTNERS HELP SET PRIORITIES FOR 2015 IPLAN

Collecting information and identifying which public health issues are important to DuPage County residents began in 2009 as part of the 2015 IPLAN (Illinois Project for the Local Assessment of Needs).

IPLAN gives direction to the health department for the next five years and is required to remain a state certified health department.

Sixty-one local public health system partners joined health department staff in discussions about priorities. More than 800 surveys were collected from individuals asking them: “What is important to you” in regard to public health.

An IPLAN steering committee of 20 persons, plus four sub-committees, are now working on the top four top public health priorities, which include access to care, mental health/substance abuse, obesity and infectious diseases. Those will be the priorities for IPLAN 2015, pending approval by the DuPage County Board of Health.

DUPAGE RANKED ONE OF THE HEALTHIEST COUNTIES IN ILLINOIS

DuPage County ranked as one of the healthiest counties in Illinois in new “County Health Rankings” developed by the Robert Wood Johnson Foundation in collaboration with the University of Wisconsin Population Health Institute.

The County Health Rankings are based on a model of population health including:

- Health outcomes—based on measures of length and quality of life.
- Health factors—based on a combination of measures of four major factors that influence health outcomes: behaviors, clinical care, social and economic factors and physical environment.

DuPage County ranked No. 1 among Illinois counties in health factors and No. 2 among Illinois counties in health outcomes.

Specifically, each county was ranked on how healthy people are and how long they live. They also are ranked on key factors that affect health such as smoking, obesity, binge drinking, access to primary care providers, rates of high school graduation, rates of violent crime, air pollution levels, liquor store density, unemployment rates and number of children living in poverty.

The rankings are based on a model of population health that emphasizes the many factors that, if improved, can help make communities healthier places to live, learn, work and play.

“More than 800 IPLAN surveys were collected, asking ‘What is important to you’ in regard to public health?”

SURVEYS GIVEN TO CITIZENS REGARDING THE IMPORTANCE OF PUBLIC HEALTH

<table>
<thead>
<tr>
<th>0</th>
<th>1000</th>
</tr>
</thead>
</table>
COORDINATED AND RAPID RESPONSE TO H1N1 FLU CREDITED TO TRAINING AND PLANNING THAT STARTED IN 2006

The arrival of the novel H1N1 flu virus in the United States in the spring of 2009 caught everyone by surprise. But that didn’t last long. The DuPage County Health Department began working on its response within hours of H1N1 arriving in the United States in April.

Health department preparations for a potential flu pandemic and staff training in Incident Command Systems (ICS) began in 2006 and that helped greatly with this rapid response.

Key elements utilized in the response included tracking of absentee rates in DuPage County schools with an electronic reporting system, hiring temporary employees to assist with vaccine distribution and contracting with a professional call center to make appointments for residents, which greatly helped with efficient management of flu shot clinics:

• The health department, with assistance from Dr. Darlene Ruscitti, Regional Superintendent of the DuPage County Regional Office of Education, started working in spring to develop relationships with schools and school leaders to track absences, distribute prevention information and keep schools open. An electronic tracking system was created over the summer to make it easier for schools to submit their data on absentee numbers.

• The community education campaign (including advertising, community presentations, news media messages and utilization of new technology such as YouTube, Facebook and Twitter) was organized during the summer to emphasize prevention and control messages.

• Contracted with an outside professional call center to take appointments, better serve clients and help manage our limited supply of vaccine. A scalable approach was developed to manage clinics and vaccine distribution. The health department hired temporary medical and non-medical staff to lift the outbreak off of the agency and maintain daily services.

H1N1 SUMMARY:

• 80 clinics were held from Oct. 19, 2009 to Jan. 31, 2010. Most clinics were held in Central Public Health Center in Wheaton. Other clinics included Lombard, Westmont, mobile clinics for special needs persons, senior citizen clinics and off site clinics at College of DuPage in Glen Ellyn and Downers Grove South High School. The two off-site clinics scheduled 18,000 appointments on Dec. 12 and Dec. 13.

• More than 100,000 doses of vaccine were distributed.

• The H1N1 appointment line (professional call center) took 159,701 calls.

• The H1N1 flu hotline (operated by health department staff) handled 17,525 calls.

• 470 full-time, part-time and temporary employees worked a combined total of more than 20,000 hours in H1N1 clinics.

“The health department distributed H1N1 vaccine to 100,000 residents—mostly children and others most at risk from H1N1—in the fall of 2009”
The DuPage County Health Department received a 100 percent rating—the highest possible score—following its Technical Assistance Review, a requirement of the Centers for Disease Control and Prevention in the area of public health emergency preparedness in the spring of 2009.

The health department received an overall rating of 100 out of 100. The health department is the coordinating agency for the county-wide Strategic National Stockpile planning. The plan specifically addresses public health emergencies, such as pandemic influenza, or bioterrorism events, such as anthrax.

The health department’s public health emergency response plans are reviewed annually as a requirement of the Cities Readiness Initiative grant. The CRI grant is a federal program to aid agencies and cities in increasing their capacity to deliver medicines and medical supplies during a large-scale public health emergency, such as a bioterrorism attack.

The review was completed following a site visit by state and federal officials. It focuses on DuPage County’s ability to manage a public health emergency effectively and ensure operational readiness, which is the county’s ability to protect the public during the emergency.

The health department, as the lead county agency, partners with numerous other agencies, including county departments and municipalities, on these plans.

“DuPage County was one of three in the nation to score 100 percent”
2009: OTHER ACCOMPLISHMENTS

As the economic downturn continued to impact DuPage County, reductions in fee revenue, State of Illinois funding and earnings on investments placed added pressures on the health department budget. As part of a five-year business plan, the budget strategy in 2009 called for optimized utilization of internal resources through improved technologies to maximize productivity and efficiency in all service areas. Central to the five-year plan is rebuilding the business infrastructure, and that includes implementation of an electronic client record (ECR). On July 1, 2009, the new electronic client record Avatar went live. This ECR automates Mental Health Services clinical practices and provides an infrastructure for sharing clinical data, provides concurrent documentation resulting in immediate client record updates and bill processing, supports centralized intake and scheduling, utilizes mobile technologies and eliminates redundant processes.

As the technological infrastructure at the health department was being upgraded, other efforts at improving efficiencies and creating a sustainable public health business model were being addressed. In 2009 the Environmental Health Services unit transitioned staff from “specialists” to “generalists” to create a more scalable operation. All staff completed extensive technical training courses and were cross-trained.

As for Community Health Services and the Emergency and Disease Control Service units, redesign of service delivery began and will continue throughout 2010. Clinical operations, previously program specific, will continue the transition to clinics that are able to serve multiple client needs. This redesign will entail extensive cross-training so that staff, previously trained to work in one or two program areas, will be capable of working in multiple program areas.

In addition to optimizing internal efficiencies, the department continued to cultivate relationships with community partners to expand access to care. Upcoming plans include partnering with the DuPage Community Clinic to expand primary medical and dental care services at the Westmont Public Health Center in 2010.
## COMMUNITY HEALTH SERVICES

### FAMILY CASE MANAGEMENT
- Home Visits: 4,879
- Office Visits: 22,495
- Individuals Served: 19,908
- Screening and Developmental Depression: 30,897

### NUTRITION UNIT

<table>
<thead>
<tr>
<th>Event</th>
<th>Events</th>
<th>Contacts</th>
</tr>
</thead>
<tbody>
<tr>
<td>Food/Fun</td>
<td>93</td>
<td>1,356</td>
</tr>
</tbody>
</table>

Women, Infants and Children Program (WIC)
- Individuals Served: 37,971
- Education Sessions: 1,221

### CLINICS

#### Seasonal Flu Vaccine Program
- Individuals Served: 4,417
- H1N1 Individuals Served: Over 96,000

#### Immunization Clinics
- Individuals Served: 6,142
- Individuals Served: Over 96,000

#### Prenatal Clinic, New Clients
- Individuals Served: 2,874

### TEEN PARENT SERVICES

<table>
<thead>
<tr>
<th>Event</th>
<th>Events</th>
<th>Contacts</th>
</tr>
</thead>
<tbody>
<tr>
<td>Home Visits</td>
<td>308</td>
<td></td>
</tr>
<tr>
<td>Percentage with Subsequent Pregnancy</td>
<td>1%</td>
<td></td>
</tr>
</tbody>
</table>

### CHILDREN'S SERVICES

#### Technical Assistance Calls
- 175

#### Individual Consultations
- 177

#### Trainings
- 56

#### Training Attendees
- 951

### COMMUNITY HEALTH SERVICES

#### Direct Service Contacts
- 1,339

#### Trainings
- 56

#### Individual Consultations
- 177

### SCHOOL HEALTH PROGRAM

#### General Public Health in Schools & Children
- Childcare Centers Enrolled: 658
- Childcare and School Visits: 666
- Education Sessions: 45
- Education Session Attendees: 1,042
- School Health Phone: 1,899
- Direct Service Contacts: 3,454

### VISION AND HEARING PROGRAM (School Year 08-09)

<table>
<thead>
<tr>
<th>Event</th>
<th>Events</th>
<th>Contacts</th>
</tr>
</thead>
<tbody>
<tr>
<td>Vision Screening Tests</td>
<td>30,833</td>
<td></td>
</tr>
<tr>
<td>Hearing Screening Tests</td>
<td>43,131</td>
<td></td>
</tr>
<tr>
<td>Referrals for Eye/Ear Examinations</td>
<td>2,505</td>
<td></td>
</tr>
<tr>
<td>Children Screened And Found To Have</td>
<td></td>
<td>329</td>
</tr>
<tr>
<td>Abnormal Eye/Ear Diagnosis</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### DENTAL HEALTH

- Smile Squad Client Visits: 1,806
- Enrolled in Low Cost Referral Program: 447

### CLINICS

#### Children's Dental Treatment Programs
- Children Served: 11,267
- Urgent Care Dental Clinic, Client Visits: 2,357
- Urgent Care Dental Clinic Procedures: 5,652
- Children Served in School-Based Programs: 6,974
- Procedures on Children: 28,600
- Smile Squad Site Visits: 145

### HEALTHY FAMILIES PROGRAM

- Eligibility Screens Completed: 512
- Home Visits: 1,467

### FAMILY PLANNING CLINIC

- Individuals Served: 4,248
- Visits: 6,844
- Community Education Sessions: 165
- Attended Community Education Sessions: 2,666

### ADULT HEALTH PROMOTION PROGRAMS

#### Breast & Cervical Cancer Screening Services
- Case Management Services: 1,097
- Illinois Wisewoman Screening: 293
- IL Wisewoman Intervention Participants: 20
- Women's Health Presentations: 5

### EMERGENCY & DISEASE CONTROL

#### HIV/STD PROGRAM

<table>
<thead>
<tr>
<th>Event</th>
<th>Events</th>
<th>Contacts</th>
</tr>
</thead>
<tbody>
<tr>
<td>Treatments</td>
<td>204</td>
<td>1,917</td>
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<tr>
<td>HIV Screenings</td>
<td></td>
<td>2,817</td>
</tr>
<tr>
<td>HIV/AIDS Cases</td>
<td>123</td>
<td></td>
</tr>
<tr>
<td>Hepatitis C Screenings</td>
<td>102</td>
<td></td>
</tr>
</tbody>
</table>

#### SEXUALLY TRANSMITTED DISEASE CLINIC

- Individuals Served: 2,254
- Visits: 2,799

#### TUBERCULOSIS CLINIC

- Clinic Visits: 8,826
- New Cases: 29
- Cases Managed in DuPage: 5
- Latent TB Infections: 577
- DOT Field Visits: 3,226
- Quantiferon Gold Blood Tests: 714

#### TRAVEL CLINIC

- Individuals Served: 1,449
- Immunizations: 2,416
## 2009 Statistics

### Vaccine Preventable Diseases*

<table>
<thead>
<tr>
<th>Disease</th>
<th>Cases</th>
</tr>
</thead>
<tbody>
<tr>
<td>Chicken Pox – Children &amp; Adults</td>
<td>146</td>
</tr>
<tr>
<td>Haemophilus inf. (Invasive)</td>
<td>11</td>
</tr>
<tr>
<td>Hepatitis A</td>
<td>6</td>
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<tr>
<td>Hepatitis B</td>
<td>8</td>
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<tr>
<td>Hepatitis B-Carrier</td>
<td>126</td>
</tr>
<tr>
<td>Measles</td>
<td>0</td>
</tr>
<tr>
<td>Mumps</td>
<td>2</td>
</tr>
<tr>
<td>N. meningitidis (Invasive)</td>
<td>6</td>
</tr>
<tr>
<td>Pertussis</td>
<td>26</td>
</tr>
<tr>
<td>Rocky Mt. Spotted Fever</td>
<td>0</td>
</tr>
<tr>
<td>Salmoenollosis</td>
<td>89</td>
</tr>
<tr>
<td>Shigelllosis</td>
<td>13</td>
</tr>
<tr>
<td>Strep Group A (Invasive)</td>
<td>14</td>
</tr>
<tr>
<td>Typhoid Fever</td>
<td>6</td>
</tr>
<tr>
<td>West Nile Disease</td>
<td>0</td>
</tr>
<tr>
<td>Cyclosporiasis</td>
<td>1</td>
</tr>
<tr>
<td>Brucellosis</td>
<td>0</td>
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<tr>
<td>Legiollosis</td>
<td>13</td>
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<tr>
<td>Cryptosporidiosis</td>
<td>5</td>
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<tr>
<td>Listeriosis</td>
<td>3</td>
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<tr>
<td>Giardia</td>
<td>42</td>
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<tr>
<td>Hepatitis C-Cases &amp; Carrier</td>
<td>232</td>
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<tr>
<td>Hepatitis B-Carrier</td>
<td>8</td>
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<tr>
<td>Histoplasmosis</td>
<td>2</td>
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<tr>
<td>Lyme Disease</td>
<td>18</td>
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<tr>
<td>Malaria</td>
<td>4</td>
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<tr>
<td>Rocky Mt. Spotted Fever</td>
<td>0</td>
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<tr>
<td>Shigelllosis</td>
<td>13</td>
</tr>
</tbody>
</table>

*Provisional data as of 5/5/2010

### Other Communicable Disease*

<table>
<thead>
<tr>
<th>Disease</th>
<th>Cases</th>
</tr>
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<tbody>
<tr>
<td>Abandoned Wells Sealed</td>
<td>107</td>
</tr>
<tr>
<td>Abandoned Well Complaint Investigations</td>
<td>18</td>
</tr>
<tr>
<td>Permits Issued for Private Water Supplies</td>
<td>72</td>
</tr>
<tr>
<td>Water Samples Collected and/or Reviewed</td>
<td>2,245</td>
</tr>
<tr>
<td>Private and Public Water</td>
<td></td>
</tr>
<tr>
<td>Percolation Tests for Private Sewage Disposal Systems Witnessed</td>
<td>19</td>
</tr>
</tbody>
</table>

### Environmental Health Services

#### Food

- **Food and Beverage Establishments**: 3,761 inspections
- **Mobile Vendors Under Inspection**: 103 inspections
- **Temporary Food Operations**
  - Under Inspection: 1,815 inspections

#### Plans for Construction of Food Handling

- Establishments Reviewed: 267 inspections
- Food Complaints Investigated: 221 inspections
- Foodborne Illness Investigations: 106 inspections
- Food Worker Training Program Sessions: 172 inspections
- Food Workers Trained: 1661 inspections
- Inspections and Consultations: 10,278 inspections

#### Institutional Inspections

- **Day Care Centers Under Inspection**: 225 inspections
- **Parochial and Private Schools**
  - Under Inspection: 0 inspections
  - **Air Quality**
    - Samplers Operated: 1 inspection
    - Indoor Air Quality Complaint Investigations: 19 inspections
    - IPLAN Surveys: 0 inspections

#### Water Supply

- **Abandoned Wells Sealed**: 107 inspections
- **Abandoned Well Complaint Investigations**: 18 inspections
- **Permits Issued for Private Water Supplies**: 72 inspections
- **Water Samples Collected and/or Reviewed**
  - Private and Public Water: 2,245 inspections
  - Public Water Supplies Under Inspection (with EPA): 67 inspections
  - Non-Community Water Systems Under Inspection and Sampling: 239 inspections

#### Sewage Disposal

- **Permits Issued for Private Sewage Disposal Facilities**: 81 inspections
- **Operational Permits for Private Sewage Disposal Systems with Surface Discharge**: 587 inspections
- **Inspections Completed**: 748 inspections
- **Percolation Tests for Private Sewage Disposal Systems Witnessed**: 19 inspections

#### Private Water & Sewage Disposal Surveys

- **Surveys Conducted**: 24 inspections

#### Recreational Facilities

- **Forest Preserves Under Inspection**: 28 inspections
- **Forest Preserve Water Supplies, Sewage, and Garbage Facilities Inspections**: 20 inspections

#### Spa and Pool Program

- **Public Swimming Pools**: 626 inspections
- **Pool Inspections**: 1,487 inspections
- **Pools Constructed/Reconstructed**: 0 inspections
- **Public Spa Pools**: 141 inspections
- **Spa Inspections**: 489 inspections
- **Spas Constructed/Reconstructed**: 10 inspections
- **Tanning Spas**: 69 inspections
- **Tanning Spa Inspections**: 69 inspections

#### Other Services

- **Gravid Traps Monitored**
  - Traps: 66 inspections
  - Tests Run: 1,675 inspections
  - Positives: 52 inspections
- **Mosquitoes Tested**: Over 55,000
## 2009 Statistics

### Complaints

Nuisance Complaints Received and Investigated ........................................ 430

### Education Presentations to Community Groups

Presentations ................................................................. 10
Attendance ................................................................. 207

### Well Water Sampling Program

Home Wells Sampled .......................................................... 24
Sampled For VOC ........................................................... 24

### Mental Health Services

Consumer, Family Satisfaction Rating ..................................................... 84%

### Access and Crisis Services

Client Services Hours ............................................................. 16,386
Mobile Crisis Evaluations .......................................................... 425
Volume of Phone Calls ............................................................. 44,673
Referrals to Community ............................................................. 4,057

### Crisis Residential Program

Nights of Care ................................................................. 1,366
Clients Served ................................................................. 180

### Outpatient Services

**Children and Adolescent Clinical Services**

Client Service Hours .......................................................... 25,261
Registered Clients Served ...................................................... 1,750

**Aftercare/Linkage Program**

Client Service Hours .......................................................... 1,406
Registered Clients Served ...................................................... 360

**Recovery Services**

Client Service Hours .......................................................... 35,918
Registered Clients Served ...................................................... 3,977

**Assertive Community Treatment**

Client Service Hours .......................................................... 5,720
Registered Clients Served ...................................................... 81

**Mentally Ill/Substance Abuse Services**

Client Service Hours .......................................................... 3,896
Registered Clients Served ...................................................... 140

**Probation Partnership Services & MiCAP**

Client Service Hours .......................................................... 2,645
Registered Clients Served ...................................................... 276

**Psychiatric Services**

Client Service Hours .......................................................... 7,004
Registered Clients Served ...................................................... 3,456
Total Crisis Services .......................................................... 16,386
Psychiatric Visits .............................................................. 14,898

### Outpatient Adult Events

Outpatient Adult Events .......................................................... 75,517

### Transitional Services

**Psychosocial Rehabilitation Program**

Hours of Skills Training ......................................................... 12,908
Registered Clients Served ...................................................... 317

**Residential Program**

Nights of Care ................................................................. 75,517
Client Service Hours .......................................................... 28,545
Registered Clients Served ...................................................... 497

### Community Education/Prevention Services

**Community Education Series**

Number of People Served ...................................................... 753
Number of Events .............................................................. 52

### Business Operations

**Vital Records**

Live Births ................................................................. 10,612
Deaths ................................................................. 5,638
Infant Deaths .............................................................. 87
(All numbers are provisional.)

### Laboratory Services

**Analyses by Division**

EDC (TB, Disease Control, STD, HIV) ........................................ 10,746
CHS (FP/Women’s Health Services, WIC, Wise Woman) ........... 12,360
MHS ................................................................. 725
EHS ................................................................. 3,469
(Beginning 2008, Chemistry analyses have been tracked and
added to Microbiology analyses, to reflect the EHS total)
Total ................................................................. 27,300
DCHD STATEMENT OF GENERAL FUND  
CASH ACTIVITY FOR FISCAL YEAR 2009 UNAUDITED

<table>
<thead>
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<th>DESCRIPTION</th>
<th>AMOUNT</th>
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</thead>
<tbody>
<tr>
<td>Balance at Close of Fiscal Year 2008</td>
<td>$16,033,435</td>
</tr>
<tr>
<td><strong>RECEIPTS</strong></td>
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<tr>
<td>Property Taxes</td>
<td>$13,560,916</td>
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<tr>
<td>Gain on Investment</td>
<td>$89,124</td>
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<tr>
<td>Fees &amp; Rental Income</td>
<td>$4,913,736</td>
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<tr>
<td>Third Party Billing</td>
<td>$8,275,744</td>
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<tr>
<td>Grants</td>
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<tr>
<td>Donation</td>
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<tr>
<td>Miscellaneous</td>
<td>$235,254</td>
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<tr>
<td><strong>Total</strong></td>
<td><strong>$40,227,693</strong></td>
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<tr>
<td><strong>DISBURSEMENTS</strong></td>
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<tr>
<td>Business Operations Services</td>
<td>$10,210,509</td>
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<tr>
<td>Community Health Services</td>
<td>$9,260,503</td>
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<tr>
<td>Emergency &amp; Disease Control</td>
<td>$2,938,107</td>
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<tr>
<td>Environmental Health Services</td>
<td>$2,320,082</td>
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<tr>
<td>Mental Health Services</td>
<td>$15,396,058</td>
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<tr>
<td><strong>Total</strong></td>
<td><strong>$40,125,259</strong></td>
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<tr>
<td>Balance at Close of Fiscal Year 2009</td>
<td>$16,135,869</td>
</tr>
</tbody>
</table>
All DuPage County Health Department locations and programs can be reached by phoning 630-682-7400

CENTRAL PUBLIC HEALTH CENTER
111 N. County Farm Road
Wheaton, IL 60187

EAST PUBLIC HEALTH CENTER
1111 E. Jackson Street
Lombard, IL 60148

NORTH PUBLIC HEALTH CENTER
1111 W. Lake Street
Addison, IL 60101

SOUTHEAST PUBLIC HEALTH CENTER
422 N. Cass Avenue
Westmont, IL 60559

TRANSITIONAL SERVICES MENTAL HEALTH CENTER
422 N. Prospect Street
Wheaton, IL 60187

ACCESS AND CRISIS MENTAL HEALTH CENTER
440 S. Finley Road
Lombard, IL 60148

WEST CHICAGO MENTAL HEALTH CENTER
245 W. Roosevelt Road
Building 15, Suite 107
West Chicago, IL 60185

WEST CHICAGO HEALTH AND EDUCATION CENTER
245 W. Roosevelt Road
Building 14, Unit 148
West Chicago, IL 60185