ANNUAL
REPORT
Building a Foundation for the Future of Public Health in DuPage County

DUPAGE COUNTY HEALTH DEPARTMENT
2006
“It is the mission of the DuPage County Board of Health to represent the citizens of DuPage County in assuring that the public health needs of DuPage County are met.”
Protecting and improving the health of all DuPage County residents is the primary responsibility of the DuPage County Health Department.

That is a task that has been carried out with excellence by the Health Department for 62 years. It has been my pleasure as DuPage County Board Chairman to observe the accomplishments of the health department and view the increasing challenges met with professionalism by all health department staff members.

We have many sources of pride in DuPage County, but none is more important than maintaining and improving the health of every man, woman and child.

Good health is essential in all of our lives. It is not something we can take for granted. I recognize that every day in both my professional career and personal life. Little matters if we don’t strive for good health.

It is for those reasons that I congratulate the health department as it looks back on achievements during 2006 and looks forward with anticipation to the challenges of 2007 and beyond.

It is my charge to the health department to continue its tradition of excellence and service to all DuPage County residents during 2007.

Robert J. Schillerstrom
Chairman
DuPage County Board
In my role as President of the DuPage County Board of Health, I am in the fortunate position to work with board of health members, DuPage County Board members and health department staff members who all share the same goals and vision.

Our purpose is simple: Provide the best possible public health services to all DuPage County residents in the most cost-efficient manner. I can assure you that is what we strive to do every year.

DuPage County has nearly one million residents who are touched by health department services almost every day. I enjoy discussing health department services with residents and often ask them: “Have you used any health department services recently?” They are often surprised when I ask: “Have you eaten in a DuPage County restaurant recently?” Food safety is only one of many health department services provided to all residents. Clean water, vision and hearing tests for school children and mental health services are just a small sampling of health department services that touch all DuPage County residents.

As you can tell, I’m a booster of the health department. I believe all residents will feel the same way once they learn more about the DuPage County Health Department.

Which brings us back to the 2006 annual report and the information provided in this document. A lot was accomplished during the past year. Human resources management was enhanced, technological infrastructure upgraded and work processes were improved. Those key accomplishments will result in greater efficiency and quality service for clients and customers.

Ever since the DuPage County Health Department was founded in 1945, it has been this agency’s goal to combine quality service with efficient expenditures. I believe that has been accomplished again during 2006.

My thanks to health department employees, my fellow board of health members, the DuPage County Board and DuPage County Board Chairman Robert J. Schillerstrom for their continued support. You are working in the best interest of each and every DuPage County resident.

Linda A. Kurzawa
President
DuPage County Board of Health
Seated in chairs are:
President Linda A. Kurzawa and Secretary Scott J. Cross.
Behind are, from left: Dolores B. Kopp, Pamela H. Rion, Edward A. Merkel,
Dr. Robert E. Walz, Dennis A. Brennan, Charlie A. Thurston,
Vice President Dr. Lanny F. Wilson and Dr. Peter E. Doris.
Absent Gary A. Grasso.

The DuPage County Board of Health meets at 6:15 p.m.
on the second Thursday of the month.

Meetings are held at the DuPage County Health Department,
111 N. County Farm Road in Wheaton.
The Foundation for the Future project is a department-wide collaboration that involves virtually every employee, including extensive work by key committees with specific assignments. The project was explained to all employees through Town Meetings in all health department facilities and included regular updates on progress, including additional meetings with all employees once the work was completed. The goals are centralized intake, billing and scheduling processes, centralized check-in and check-out locations in all Public Health Centers, standardized documentation and staff development and performance review plans. The results will include enhanced productivity, efficiency with client and customer services, cost savings and revenue enhancement.

The health department spearheaded a countywide campaign to help communities, schools, businesses, families and individuals obtain information and begin preparations for the arrival of avian (bird) flu in the United States and the possibility of an influenza pandemic. Resource materials were prepared, printed and distributed to specific audiences with the goal of sharing information with people throughout DuPage County. Approximately 500 persons attended planning conferences designed for businesses and schools. A new emergency information website called www.protectdupage.org was launched by the health department and other DuPage County government agencies to provide critical information to all residents in the event of countywide emergencies. All DuPage County households received pandemic influenza information and planning suggestions through direct mail brochures in May.

Mental Health Services and Community Health Services relocated their community/neighborhood outreach offices to a single facility along Roosevelt Road in West Chicago to better serve residents in that area.

A mumps outbreak in the fall centered at a local college, but affected other colleges and communities throughout DuPage County. Health department staff members monitored the outbreak closely. Information and public health messages were distributed to target audiences, as well as the news media.

Environmental Health Services continued its private well water testing program and found some contaminants in a few areas that required working with residents to obtain safe water.

The Department of Emergency and Disease Control (EDC) was created in December, 2006. The new service unit will focus on four primary functions:

1. Emergency Preparedness and Response, which has expanded to include safety and security on an everyday basis for the health department. The new name for the program is the Office of Risk & Emergency Management (OREM).

2. Communicable Disease and functions related to community health assessment, data collection and analysis. The new name for this functional area is Disease Control.

3. STD, AIDS, TB and Travel Clinic. Grouping these communicable disease programs with Disease Control, OREM and Vital Records links them directly to department-wide community health surveillance and enhances the health department's ability to respond to disease outbreaks and other public health emergencies.

4. Vital Records, which deals with all data related to recording births and deaths.
2006 Accomplishments

- Surveillance of West Nile virus was expanded throughout DuPage County with more than 70 sites used to test mosquitoes. Human cases and some deaths due to West Nile virus were reported.

- An Active for Life campaign was launched for health department employees to encourage walking and other physical activity among staff members.

- A mobile dental clinic called “The Smile Squad” was purchased through a $350,000 grant from the Illinois Children’s Healthcare Foundation. The mobile clinic will be used throughout the county to serve income-eligible children, many of whom have not seen a dentist before.

- Human resources revised the health department employee policy manual and meetings were held with employees in all facilities to explain changes and answer questions.

- The health department assisted DuPage County government with a County/Municipal Smoke Free Task Force that worked on a sample ordinance and implementation timeline for the county and municipalities to use as resources when considering smoking bans within their communities.

- All health department facilities went smoke-free in June, 2006.

- Food and product recalls by state and federal authorities were monitored throughout the year and information and health alerts were distributed to local establishments and the general public as warranted.

- Emergency preparedness exercises were held in conjunction with DuPage County communities, as well as neighboring counties and the United States Postal Service. DuPage County received a high rating from the federal Centers for Disease Control and Prevention for its plans to distribute the Strategic National Stockpile of emergency medications and supplies.

- The Illinois Department of Public Health certified the DuPage County Health Department for five years after the health department completed an extensive Community Needs Assessment and Health Plan called IPLAN (Illinois Project for Local Assessment of Needs). The top three IPLAN priorities are obesity and overweight among county residents, development of the capacity to meet the mental health needs of county residents and assuring access to essential health services for low-income uninsured county residents.

- Christina’s Smile Children’s Dental Clinic visited the health department in July and free dental care was provided to 120 needy DuPage County children.

- The national Project Public Health Ready Oversight Council recognized the DuPage County Health Department and other members of the Northern Illinois Public Health Consortium in July for meeting specific project criteria and the health department’s outstanding effort toward local public health emergency preparedness.
## COMMUNITY HEALTH SERVICES - 2006

### INDIVIDUAL AND FAMILY CONTACTS

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<tr>
<th>Service</th>
<th>Events</th>
<th>Contacts</th>
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<tbody>
<tr>
<td>Home Visits</td>
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<td>Office Visits</td>
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<td>Telephone Counseling and Referral</td>
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### NUTRITION UNIT

- Women, Infants and Children Program (WIC): 32,031
- Education Sessions: 1,268

### CLINICS

- Flu Vaccine Program, Individuals Served: 8,386
- Immunization Clinics, Individuals Served: 7,437
- Immunizations: 17,363
- Prenatal Clinic, New Clients: 2,648

### TEEN PARENT SERVICES

- Percentage Graduated High School/GED: 78%
- Percentage with Subsequent Pregnancy: 1%

### SCHOOL/PRESCHOOL HEALTH

- (School Year 05-06)
  - Part-Time Nursing Services: 21,492
  - Preschool/Daycare Program: 1,545
  - Individual Consultations: 1,969
  - Vision & Hearing Program: 35,741
  - Hearing Screening Tests: 45,161
  - Referrals for Eye/Ear Examinations: 2,582

### DENTAL HEALTH

- Community Health Education: 11,906
- Enrolled in Low Cost Referral Program: 548
- Children's Dental Treatment Programs: 11,541
- Urgent Care Dental Clinic, Client Visits: 1,493
- Urgent Care Clinic Procedures: 3,981
- Children Seen in School-Based Programs: 11,000
- Procedures on Children: 22,022

### HEALTH EDUCATION

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<th>Event</th>
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<td>Cardiovascular</td>
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### PRESENTATIONS

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<td>Tobacco</td>
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<td>Cardiovascular</td>
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<tr>
<td>Sessions</td>
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<td>.296</td>
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### HEALTHY FAMILIES PROGRAM

- Comprehensive Assessments Completed: .98

### FAMILY PLANNING CLINIC

- Individuals Served: 5,331
- Visits: 9,932

### AIDS PROGRAM

- Individuals Screened: 2,382
- Cases Managed: 156
- AIDS Cases Reported: 27
- HIV Cases Reported: 43
- Hepatitis C Screenings: 73

### SEXUALLY TRANSMITTED DISEASE PROGRAM

- Individuals Served: 3,275
- Visits: 4,252

### TUBERCULOSIS CLINIC

- Clinic Visits: 10,857
- New Cases: 44
- Latent TB Infections: 1,095
- DOT Field Visits: 2,447

### TRAVEL CLINIC

- Individuals Served: 2,528
- Immunizations: 4,583

### ADULT HEALTH PROMOTION PROGRAMS

- Breast and Cervical Cancer Screening Services: .913
- Case Management Services: .210
- Illinois Wisewoman Screening: 48
- IL Wisewoman Intervention Participants: .48

### VACCINE PREVENTABLE DISEASES

#### Selected
- Chicken Pox – Children: 217
- Chicken Pox – Adults 20+yrs: 8
- Haemophilus inf. (Invasive): 8
- Hepatitis A: 9
- Hepatitis B: .4
- Hepatitis B-Carrier: .152
- Measles: .123
- Meningitis: .1
- Rocky Mt. Spotted Fever: .1
- Salmonellosis: .098
- Shigellosis: .27
- Strep Group A (Invasive): .21
- Toxic Shock: .2
- Tuberculosis: .35
- Typhoid Fever: .2
- West Nile Disease: .41

*Excludes West Nile virus

### OTHER COMMUNICABLE DISEASES

#### Selected
- Amebiasis: .1
- Blastomycosis: .6
- Brucellosis: .0
- Campylobacter: .105
- Cryptosporidiosis: .9
- Cyclosporiasis: .0
- E.coli 0157:H7: .10
- Encephalitis: .10
- Giardia: .41
- Hepatitis C: .0
- Hepatitis C-Carrier: .241
- Histoplasmosis: .1
- Legionellosis: .8
- Listeriosis: .5
- Lyme Disease: .11
- Malaria: .4
- Meningitis: .101
- Rocky Mt. Spotted Fever: .1
- Salmonellosis: .98
- Shigellosis: .27
- Strep Group A (Invasive): .21
- Toxic Shock: .2
- Tuberculosis: .35
- Typhoid Fever: .2
- West Nile Disease: .41

*Excludes West Nile virus

### ENVIRONMENTAL HEALTH SERVICES – 2006

#### FOOD

- Food and Beverage Establishments Under Inspection: 3,647
- Temporary Food Operations Under Inspection: .126
- Plans for Construction of Food Handling Establishments Reviewed: .376
- Food Complaints Investigated: .310
- Foodborne Illness Investigations: .129
- Food Worker Training Program Sessions: .150
- Food Workers Trained: .572
- Inspections and Consultations: .16,523
INSTITUTIONAL INSPECTIONS

Day Care Centers Under Inspection ........... 237
Parochial and Private Schools Under Inspection ............... 0

AIR QUALITY

Samplers Operated ......................... 1
Indoor Air Quality Complaint Investigations 11
IPLAN Surveys ................................ 2

WATER SUPPLY

Abandoned Wells Sealed ..................... 238
Abandoned Well Complaint Investigations 74
Permits Issued for Private Water Supplies 152
Water Samples Collected and/or Reviewed Private and Public Water ............... 4,681
Public Water Supplies Under Inspection (with EPA) ............. 67
Non-Community Water Systems Under Inspection and Sampling .................. 242

SEWAGE DISPOSAL

Permits Issued for Private Sewage Disposal Facilities ...................... 143
Operational Permits for Private Sewage Disposal Systems (SDS) with Surface Discharge .......... 590
SDS with Surface Discharge Inspections Completed .................. 965
Percolation Tests for Private Sewage Disposal Systems Witnessed ............. 101

PRIVATE WATER & SEWAGE DISPOSAL SURVEYS

Surveys Conducted .......................... 42

RECREATIONAL FACILITIES

Forest Preserves Under Inspection ........... 28
Forest Preserve Water Supplies, Sewage, and Garbage Facilities Inspections .......... 20

SPA AND POOL PROGRAM

Public Swimming Pools ..................... 608
Pool Inspections ............................ 4,660
Pools Constructed/Reconstructed .......... 7
Public Spa Pools ............................. 155
Spa Inspections ............................. 1,487
Spas Constructed/Reconstructed ........... 5
Tanning Spas ............................. 84
Tanning Spa Inspections .................... 97

OTHER SERVICES

Lead Inquiries .............................. 477
Environmental Surveys for Lead ............... 0
Radon Inquiries ............................. 249
Radon Test Kit Program ..................... 73
Gravids Traps Monitored ................... 68
Tests Run .................... 1,380
Positives ....................... 261
Mosquitoes Tested ................. 41,866

COMPLAINTS

Nuisance Complaints Received and Investigated 725

EDUCATION PRESENTATIONS TO COMMUNITY GROUPS

Presentations ................................ 15
Attendance .................................. 4,018

WELL WATER SAMPLING PROGRAM

Home Wells Sampled ......................... 216
Sampled For VOC ............................ 219
Sampled For Bio & Nitrate .................. 118

BUSINESS OPERATIONS SERVICES - 2006

VITAL RECORDS

Live Births ......... 13,877
Deaths ............ 6,088
Infant Deaths ........ 67
(All numbers are provisional.)

LABORATORY SERVICES 2005

ANALYSES BY DIVISION

CHS ......................... 33,394
MHS .......................... 6,672
EHS ....................... 6,672
Total ....................... 40,721

MENTAL HEALTH SERVICES - 2006

Access and Crisis Services

Client Services Hours ........... 9,929
Mobile Crisis Evaluations .......... 749
Volume of Phone Calls ........... 29,787
Referrals to Community .......... 3,133

CRISIS RESIDENTIAL PROGRAM

Nights of Care ............. 1,933
Registered Clients Served .... 255

OUTPATIENT SERVICES

Children and Adolescent Clinical Services
Registered Clients Served .......... 716
Client Service Hours ............ 23,832
Registered Clients Served ........ 4,967
Client Service Hours ............ 756
Recovery Services
Registered Clients Served .......... 23,804
Client Service Hours ............ 4,246
Registered Clients Served .......... 206
Psychiatric Services
Client Service Hours ............ 2,865
Registered Clients Served .......... 295
Client Service Hours ............ 7,133
Registered Clients Served .......... 4,246
Total Crisis Services .......... 11,243
Psychiatric Visits ................. 21,531
Outpatient Adult Events .......... 123,747

TRANSITIONAL SERVICES

Psychosocial Rehabilitation Program
Hours of Skills Training .......... 18,556
Registered Clients Served .......... 306
Residential Program
Night of Care ................. 60,732
Registered Clients Served .......... 29,772
Probation Partnership Services & MICAP
Registered Clients Served .......... 552

COMMUNITY EDUCATION/PREVENTION SERVICES

Community Education Series
Number of People Served .......... 767
Number of Events ............. 25
## DCHD Statement of general fund cash activity for fiscal year 2006 (Unaudited)

<table>
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<tr>
<th>Description</th>
<th>Amount</th>
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<td><strong>RECEIPTS</strong></td>
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<td>Tort Reimbursement</td>
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<td>Miscellaneous</td>
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<td><strong>DISBURSEMENTS</strong></td>
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<td>Business Operations Services</td>
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<td>Community Health Services</td>
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<td>Environmental Health Services</td>
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<td>Mental Health Services</td>
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<td><strong>$41,503,918</strong></td>
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<td><strong>Balance at Close of Fiscal Year 2006</strong></td>
<td><strong>$19,216,006</strong></td>
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All DuPage County Health Department locations and programs can be reached by phoning 630-682-7400

Locations

Central Office
111 N. County Farm Road
Wheaton, IL 60187

East Public Health Center
1111 E. Jackson Street
Lombard, IL 60148

North Public Health Center
1111 W. Lake Street
Addison, IL 60101

Southeast Public Health Center
422 N. Cass Avenue
Westmont, IL 60559

West Public Health Center
111 N. County Farm Road
Wheaton, IL 60187

Transitional Services Mental Health Center
422 N. Prospect Street
Wheaton, IL 60187

Access and Crisis Mental Health Center
440 S. Finley Road
Lombard, IL 60148

West Chicago Mental Health Center
245 W. Roosevelt Road
Building 15, Suite 107
West Chicago, IL 60185

West Chicago Health and Education Center
245 W. Roosevelt Road
Building 14, Unit 148
West Chicago, IL 60185